



TIERS

Communication of Information in Accordance with Art. 13 and 14 of the European General Data Protection Regulation No. 679/2016

In accordance with the above-mentioned regulation, we are required to inform you about the processing of personal data **in connection with rescue services and related organization and administration** at the rescue center of the Mountain Rescue Service of the South Tyrol Alpine Association (AVS) Tiers.

(Source of data and purpose of processing)

Personal data is collected from you and occasionally also from third parties and processed for those purposes which are closely related to your use of rescue services and related organization and administration as are applicable as a consequence of laws, regulations, EU rules and treaties. Accordingly, all such processing is carried out in such manner as to fulfil any contractual and legal obligations.

(Legal basis of the processing)

Within the meaning of the GDPR (Article 6(d)), consent is not necessary for the processing of personal data if such processing is necessary to protect the vital interests of the data subject, or of another living person.

Moreover, and in the context of the processing of data in special categories, processing is permitted *inter alia* (Article 9(c) GDPR) if it is necessary to protect the vital interests of the data subject or another living person, and the data subject is physically or legally incapable of providing consent.

(Type of processed data – Categories of data)

Normally, we process personal data (e.g. name, address, birth date, tax number, etc.) in connection with the administration of a patient's recovery.

It may occur that we come into possession of data which the law classifies as "special" (in Italian, "categorie particolari di dati", "sensitive data") in connection with obligations associated with a patient's recovery. This data pertains state of health, membership of a trade union or political party, religious or philosophical beliefs, sexual orientation and ethnic origin. As part of the patient's recovery, in terms of data considered in the special category, it is primarily data regarding health which will be collected and consequently processed.



TIERS

(Type of data processing and security measures)

Your personal data will be processed for the above-mentioned purposes manually or electronically and in all cases in compliance with any relevant organizational and technical security measures, so that the security and confidentiality of the data is guaranteed. In accordance with the stated legal provisions, we guarantee that any processing of personal and special data is carried out in compliance with the rights, fundamental freedoms and dignity of the data subject, in particular with regard to privacy, personal identity and the right to protection of personal data. The processing is carried out by our employees, who may become aware of the personal data, and have been explicitly commissioned and instructed accordingly.

In accordance with the legal and statutory requirements, all information and data that we become aware of in the course of our activities will be treated in strict confidence and used only for such purposes as provided or passed on in relation to.

(Retention period of data)

Data will be stored for the duration of the handling and administration of the rescue operation itself, as well as in accordance with the statutory storage and documentation obligations and requirements in terms of tax regulations and civil law. In connection with the storage period, it is hereby pointed out that the ordinary limitation period pursuant to Art. 2946 CC is ten years, and that the data will therefore be deleted at the earliest opportunity after expiry of the limitation period.

(Transfer of data to third parties)

We provide the personal data of patients to emergency forces (e.g. police, rescue service, fire brigade), to the ski slope operators, and also as to relevant public authorities and institutions (e.g. first-aid service) for the handling of a rescue operation. Upon request, your personal data may also be forwarded to your insurance company or ours.

For the administration of a rescue operation, patient data will be forwarded to the mountain rescue service of the South Tyrol Alpine Association, which has been appointed as the contract processor.

It may also occur that your data is passed on to selected contractual partners in order to enable the fulfillment of a specific contractual objective and to guarantee the continuous further development and improvement of the products used (e.g. IT service providers or software suppliers). These are also appointed "contract processors" and are obliged to process your data confidentially, in accordance with the applicable security standards and in compliance with all legal requirements.



TIERS

The data will not be passed on to countries outside the European Union. For the performance of certain services, it may happen that your data is transferred to a third country for which the European Commission has issued an adequacy decision, or for which suitable or appropriate guarantees have been given in terms of basic data protection regulation.

(Rights of the data subject)

We hereby draw your attention to the fact that all patients are granted special rights as a "data processing data subject" in accordance with the Basic Data Protection Ordinance:

- Right of access: the nature, origin, logic and purpose of the processing must be made known to you upon request.
- Right of rectification: if your data is no longer correct, it may be rectified or completed if there is an interest in doing so. Patients are also free to make a request to this effect.
- Right of cancellation: upon request, you may request the cancellation of your personal data, which must be carried out by the person in charge, subject to legal/contractual conditions.
- Right of limitation in the event of unlawful processing: in certain cases, you may have the data temporarily restricted.
- Right to data transfer: upon request, your data must be made available to you in an understandable manner or transferred to the relevant third parties.
- Right of objection to the processing: consent to said processing may be revoked at any time.

To exercise these rights, please contact the Mountain Rescue Service of the South Tyrol Alpine Association (AVS) Tiers directly. Please address any enquiries in writing to the data processing officer, as described in more detail below.

We would also like to remind you that the person concerned may at any time submit a complaint to the national data protection authority, "Garante per la protezione dei dati personali", Piazza Montecitorio 121, 00186 Rome, e-mail: garante@gpdp.it



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(Responsible for data processing)

The responsible party for data processing is the Mountain Rescue Service of the South Tyrol Alpine Association (AVS) Tiers

St.-Georg-Strasse 83 / 39050 Tiers

Tax No: 80021420213

tiers@bergrettung.it

Yours sincerely,

Mountain Rescue Service of the South Tyrol Alpine Association (AVS) Tiers